

## Visiting Hours



During the current COVID-19 pandemic Beaumont Hospital has a no visiting order in place.

Where patients are receiving end-of-life care; visiting arrangements can be discussed with the Clinical Nurse Manager.

Please check the Beaumont Hospital website for updated information.

## Hospital Facilities



- **Shop:** Located on the main corridor, open 7 days a week
- **Bank of Ireland ATM:** Located on the main corridor
- **Coffee Shop:** Located on the main corridor. This serves a variety of hot and cold food
- **Vending machines:** Located throughout the hospital
- **Chaplaincy Service:** Operates on an inter-denominational basis
- **Interpretation Service:** Is available and arranged through the ward as required
- **WiFi:** Freely available on all wards
- **Smoking:** Smoking and vaping are only permitted in designated areas. Please ask if you would like to avail of our smoking cessation service

## Planning for leaving Hospital



From the time you arrive in the hospital we will begin to plan to get you home.

Your nurse and doctor will keep you informed about plans for discharge.

Please ask if you have any questions.

On the morning of your discharge you may be moved to our discharge unit before going home.

## Tell us about your Experience



The hospital is committed to providing the best possible service. We welcome feedback from patients, their families and visitors. This will help improve the quality of our services.

If you were happy with the care you have received please let the staff know.

It is also important that we hear about any issues and concerns about any part of your experience in the hospital.

Talk to a member of your healthcare team or you can contact our **Patient Advice and Liaison Service (PALS)** who are happy to receive all feedback. They will help you to give any feedback. If you wish to, they will also help you make a complaint.

## Coming into Hospital



## INFORMATION ABOUT YOUR ADMISSION TO HOSPITAL



Admission Leaflet  
Date Approved: June 2020  
Version No. 2.2  
Date for Review: June 2023  
Approved by: HCAI Group



**Beaumont Hospital**  
Beaumont Road, Dublin 9  
(01) 809 3000

## About your Admission

Welcome to Beaumont Hospital. This leaflet will give you some useful information about your stay in the hospital.

If you need help at any time, please talk with a member of staff.

## What do I need when I'm in Hospital

A list of all the tablets I'm taking	
Nightwear (including dressing gown)	
Well fitting footwear and/or shoes	
Comfortable leisure wear (e.g. tracksuit)	
Underwear	
Toiletries (incl. toothbrush, tissues etc)	
Towels (hand, bath & facecloth)	
Glasses / dentures/ hearing aid	

Please **do not bring valuables** or large sums of money into the hospital.

## Mealtimes

Mealtimes may vary from ward to ward;

Breakfast 07:30—08:30

Dinner 12:30—13:30

Tea 16:30—17:30

Light refreshments will be given to you throughout the day, with snacks available on request.

Please let your nurse know if you have any special dietary needs or any food allergies.

## Your Healthcare Team

You will meet many different people throughout your stay such as;

Your **consultant** and his/her team of doctors, the ward **nursing staff** and a number of other healthcare workers.

All staff should have a name badge to identify themselves.

All staff will wear a mask when looking after you.

## Taking care of your safety

Preventing the spread of infection is really important for the safety of patients, staff and visitors.

**COVID-19:** Every person being admitted will be tested (swabbed) for COVID-19.

If you have a planned admission date, a COVID-19 test will be arranged for you before you come in to the hospital.

If you have any questions, please ask your healthcare team.

**Medication:** It is important to tell your healthcare team about any medication you are taking and if you know you are allergic to anything.

**Assessment:** You will be asked many questions about yourself. This is to make sure we can give you the right care and keep you safe, for example to stop you from having a fall or making sure you don't get a pressure sore, blood clot etc.

## During your stay

**The Ward:** You will usually stay on a ward that specialises in your condition.

You may be moved to a different bed/ward if your condition changes or to help other patients. This can happen at any time and your cooperation is greatly appreciated.

**Identity Band:** An identity band will be placed on your wrist. This allows staff to quickly identify you and is for your safety. Please wear it at all times. If you need a new one, let us know and we will replace it.

**Questions & Concerns:** We know that being in hospital can be stressful. If you have any questions about your care or treatment, or any concerns, our staff are here to help.

**Consent:** We will involve you in all decisions about your treatment and care. You may be asked to sign a consent form for a procedure or some treatments. This confirms that you agree to have the procedure or treatment and understand the risks and benefits.

**Information about you:** The hospital have a legal duty to keep your information confidential and secure (GDPR). To make sure we give you the best treatment we hold a record of you and your care. This is only accessed by people who need this information to care for you.

**Audit:** We may use the information in your healthcare record to carry out an audit. Audit is one of the ways we check that the care provided to patients is safe and up to date.