Beaumont Hospital is one of Ireland's largest acute teaching hospitals and this is reflected in the number of patents attending for care and treatment annually.

To assist and complement services provided by staff to patients and visitors, Beaumont Hospital's meet and greet volunteer programme aims to provide an invaluable service in assisting patients and visitors attending the hospital each day.

Please contact

volunteer@beaumont.ie for

more information

If you are interested in becoming a "meet & greet" volunteer in Beaumont Hospital please contact;

PALS Manager

Patient Advisory Liaison Service (PALS)

Beaumont Hospital

volunteer@beaumont.ie

volunteer@beaumont.ie

www.beaumonthospital.ie

00353 1 809 3234

Pals
Patient Advisory Liaison Service

Beaumont Hospital

Beaumont Hospital

Meet & Greet

Volunteer Programme

Beaumont Hospital

Beaumont Road, Dublin 9

Who can volunteer?

Beaumont Hospital welcomes

meet and greet volunteers from our

Community who;

- are over 18 years of age
- can commit to at least **3 hours per week** on a regular basis
- have good communication skills
- are fluent in English

What is the role of volunteer?

- Meet and greet volunteers provide a friendly welcome to our patients and visitors who enter the main reception area of the hospital.
- They assist with accompanying patients to various departments or giving directions within the hospital.
- Volunteers observe for individuals who look lost or unsure of where they are going and offer to assist them.
- Assist with telephoning for relatives and/or taxis.
- Have a professional and approachable manner to patients, visitors and staff.

What else do I need to consider?

Our meet and greet volunteers meet a variety of people on a daily basis, some may speak other languages or others may be experiencing difficult situations.

This requires our volunteers to be sensitive, have empathy, show kindness whilst maintaining patient confidentiality at all times.

The Volunteer Programme operates;
Monday to Friday; 9am to 12pm & 1pm to 4pm

Benefits of volunteering

Our hospital meet and greet volunteers have said they find the role very fulfilling and they enjoy making a difference to our patients and visitors as well as meeting new people.

Recruitment Process

If you are interested in becoming a volunteer, the first step is to complete a volunteer application form. You can get the application form from our website; **www.beaumonthospital.ie,** or by emailing volunteer@beaumont.ie or by telephoning the PALS office on 01 809 3234.

If selected you will be invited to attend for an interview that will give you the chance to ask us questions about the role.

All of our volunteers must provide two independent references and will be provided with induction training.

You will also be requested to complete Garda Vetting.