



BEAUMONT

HOSPITAL

Physiotherapy Department

What I need to know

Appointment information

Dear patient,

If an appointment has been scheduled for you at Beaumont Hospital Physiotherapy Department please review the information below.

If the appointment time does not suit or you need to re-arrange, please contact us by telephone.

If this is your first time to attend the department, please read the details below carefully.

Please pay particular notice to our attendance policy below that is strictly followed.

What happens if I fail to attend my appointments?

If you fail to attend an appointment without informing our department or cancel consecutive appointments you will be discharged from the physiotherapy service. Only in exceptional circumstances will you be offered another appointment.

What is physiotherapy?

Physiotherapy aims to help people recover from injury, illness or disability through exercise, education and advice.

What should I bring?

- A list of your medication
- A pair of shorts if you have been referred for back, leg or a walking problem
- You may wish to wear a vest if you have a shoulder or neck problem
- Reading glasses if required

Can I bring someone with me?

Yes you are welcome to bring someone. If you need an interpreter please let us know in advance and we can arrange this.

What if I would like to be assessed by a male/ female therapist?

Please let us know in advance and we may be able to facilitate this.

What can I expect at my assessment?

You will be asked questions about your current condition and how it is affecting you. You will also be asked about your general health and ability. Your therapist will examine you and you may be asked to partially undress. You will be asked to do various movements or tasks in order for the therapist to diagnose your problem.

What if I want to offer comments or give some feedback about my assessment?

We are always keen to hear feedback from patients. If you have any concerns or suggestions please direct them to your therapist or the department manager.

Transport and parking

Public car park spaces are available in the multi-storey car park at the front of the Hospital. There is a charge for the use of these facilities. There are disabled car parking spaces available in the car park. It often gets very busy so allow adequate time to park before your appointment.

Dublin Bus routes 104, 27b and 17a serve Beaumont Hospital.

Please see www.dublinbus.ie for the bus timetables.



Physiotherapy Department appointment attendance policy



Please **arrive on time** for your appointment. If you arrive late, your therapist may not be able to see you.



Please phone: **01-809 2526 / 01-809 2956** to cancel or rearrange appointments



If you need to change your appointment we need at least **24 hours** notice.



If you cancel with adequate notice, you will be offered the next available appointment. There is likely to be a **4 week delay** before an appointment is available.



If you **fail to attend any appointment** without cancelling 24 hours in advance, you will be discharged.



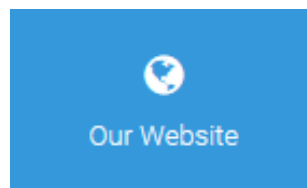
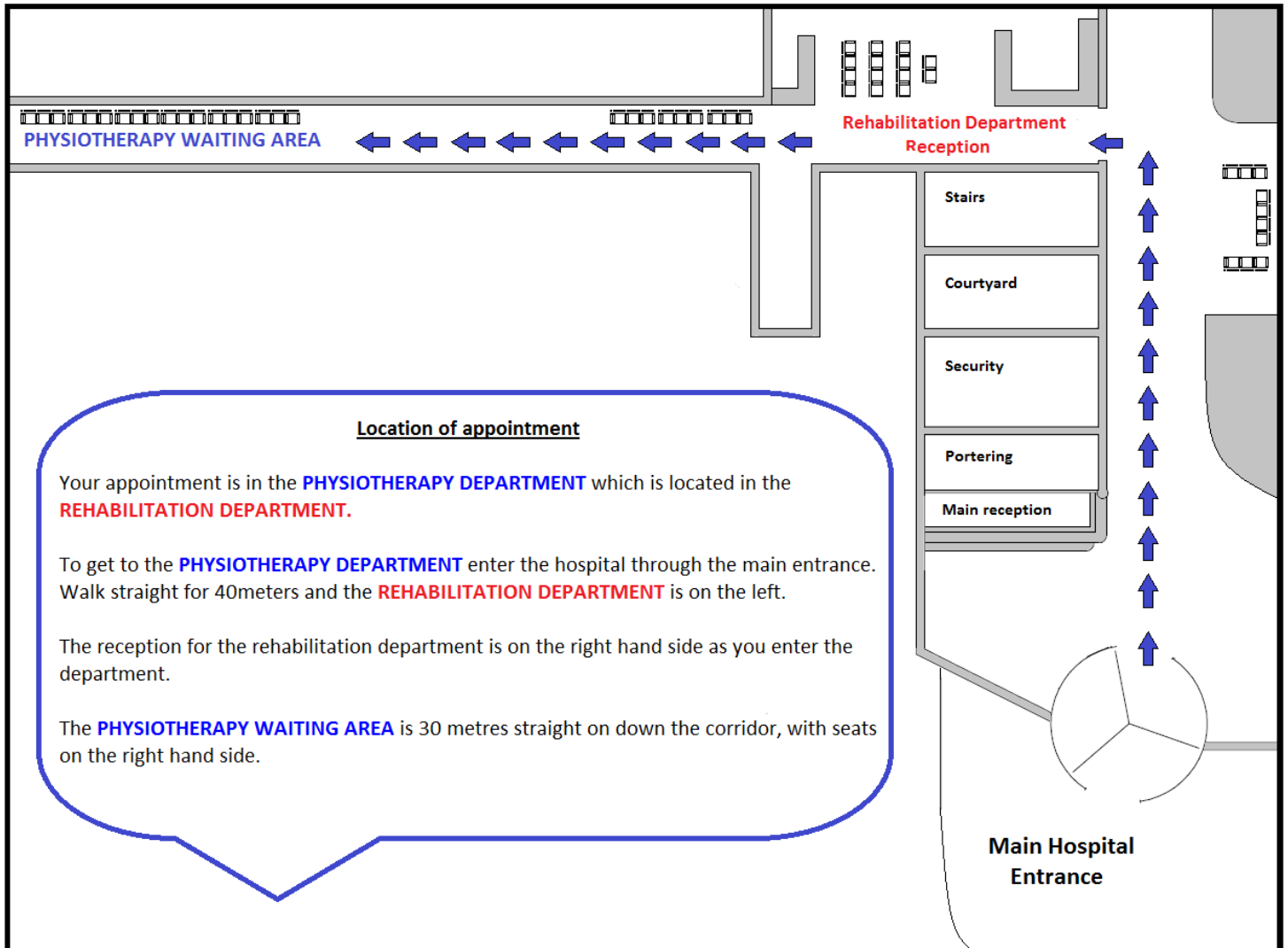
If you **repeatedly cancel** appointments at short notice you may be discharged from our service.



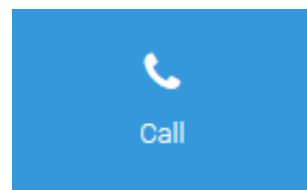
Exceptions due to unforeseen circumstances will be taken into consideration where possible.

This policy was created in line with HSE guidelines to allow patients who need physiotherapy the most to avail of it.

Location of Physiotherapy Department



Further information can be found on www.beaumont.ie/physiotherapy



Rehabilitation reception

01-8092526 / 01-8092956